FREE STANDING INSTALLATION INSTRUCTIONS





Quantity Per Fountain

| Fountain Parts | Harmony River (Center Mount) | Harmony River (Flush Mount) | Tranquil River (Center Mount) | Tranquil River (Flush Mount) | Grandeur River (Center Mount) |
|--|---|---|---|---|---|
| | 31"x70"x14" | 31"x70"x14" | 41"x90"x14 | 41"x90"x14" | 60"x96"x14" |
| Water Surface Panel (Includes: Water Distribution Unit & Baffle) | 1 | 1 | 1 | 1 | 1 |
| Hood | 1 | 1 | 1 | 1 | 1 |
| Tray | 1 | 1 | 1 | 1 | 1 |
| Tray Cover | 1 | 1 | 1 | 1 | 1 |
| Upright Support Trim | 2 (Right/Left) | 2 (Right/Left) | 2 (Right/Left) | 2 (Right/Left) | 2 (Right/Left) |
| Pebble Beach Shelf | 2 | 1 | 2 | 1 | 2 |
| Bags of Pebbles | 5 | 5 | 8 | 8 | 10 |
| Pump | 1 | 1 | 1 | 1 | 1 |
| Hose | 1 | 1 | 1 | 1 | 3 |
| Threaded Hose Adapter | - | - | 1 | 1 | - |
| Grandeur River Pump Manifold | - | - | - | - | 1 |
| Hose Clamp | 1 | 1 | 1 | 1 | 3 |
| Zip Tie | 1 | 1 | 1 | 1 | 3 |
| Pump Pad | 1 | 1 | 1 | 1 | 3 |
| Scotch-Brite Pad | 1 | 1 | 1 | 1 | 3 |
| Mirror Prep | 1 (Mirror/Glass Panels ONLY – 1 oz. Bottle) | 1 (Mirror/Glass Panels ONLY – 1 oz. Bottle) | 1 (Mirror/Glass Panels ONLY – 4 oz. Bottle) | 1 (Mirror/Glass Panels ONLY – 4 oz. Bottle) | 1 (Mirror/Glass Panels ONLY – 4 oz. Bottle) |
| Plastic Leveling Shims | 3 | 3 | 3 | 3 | 9 |
| Power Cord | 1 | 1 | 1 | 1 | 1 |
| Remote Receiver | 1 | 1 | 1 | 1 | 1 |
| Light Bulbs | 3 (With Lit Hood Upgrade ONLY) | 3 | 3 (With Lit Hood Upgrade ONLY) | 3 | 4 (With Lit Hood Upgrade ONLY) |
| Light Bar Cord | 1 (With Lit Hood Upgrade ONLY) | 1 | 1 (With Lit Hood Upgrade ONLY) | 1 | 1 (With Lit Hood Upgrade ONLY) |
| Splitter Cord | 1 (With Lit Hood Upgrade ONLY) | 1 | 1 (With Lit Hood Upgrade ONLY) | 1 | 1 (With Lit Hood Upgrade ONLY) |

You will need the following tools to install your water feature:

• Carpenter's level • Pair of plier's • Step Ladder • Knife

• Scissors

A - Unpacking the Crate and Box

Before beginning the installation we suggest unpacking and un-wrapping everything. Set it aside to avoid damaging it or hurting yourself.

IF ANY ITEMS WERE DAMAGED IN TRANSIT PLEASE CONTACT ADAGIO IMEDIATELY!! (801-255-9484)

Adagio will not assume responsibility for freight damages not reported within 48 hours of delivery. Please take pictures of any damaged items as this will assist us in sending replacement parts.

B - Choose a Location

Our glass free standing water features can be placed in the center of a room or away from the wall. The other surface types are best placed flush against a wall. The tray projects out 14 inches on both center and flush mounted features, so we suggest placing it in an area that will not interfere with traffic flow. When deciding on a location you also need to consider your power source. The water feature requires 110 Volt 60Hz power and will operate at less than 10 amps.

<u>C – Installing your Fountain</u>

- (1) Place the feature in its location. First place the tray in the location you have chosen. Notice the cavity running along the bottom of the tray, this is for the electrical components; this generally goes on the dry side of the water feature.
- (2) Then slide the panel into the slots in the tray. For glass features pay attention to what side you want the water run on.
- (3) Installing the hose. Feed the hose down the square hole in the left side upright support; the upright support is the frame on either side of the panel. Then attach the hose to the elbow at the top using the hose clamp or zip tie.



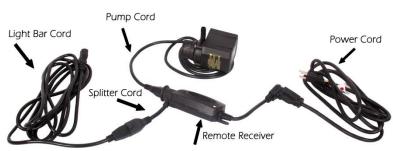
If you have a Grandeur River fountain you will have 3 hoses. You will feed 2 of the hoses down the left upright support and 1 down the right.

Note: In order to pull the plug and or hose down through the bottom you will need to lift the panel up just enough to pull it through.

- (4) Attaching the hose to the pump. Attach the threaded hose adapter (for the Tranquil River models) or the three outlet pump manifold (for Grandeur River models) to the pump. The hose will attach directly to the pump on the Harmony River models. Affix the black pump pad to the bottom of the pump after removing the adhesive covering from the pad. This will help in quieting the noise of the pump (for Tranquil River and Harmony River models). The Grandeur River models usually do not need the pump pad. Position the pump in the **CENTER** of the tray. Make sure that the water nozzle(s) is (are) pointing to the side of the feature that has the hose coming down. Now slide the hose over the water nozzle and secure it with a hose clamp or zip tie. You may need to trim the hose to avoid it from kinking. If there are any kinks in the hose it can cause significant water flow issues.
- (5) Installing the power cord with a Lit Hood. If your water feature comes with lights in the hood, you will receive an additional cord. At one end of that cord there will be a regular wall plug and at the other end there is an electronics receptor. This cord is designed to be fed down the upright support on the right side and into the electrical cavity in the bottom. Be sure to feed the wall plug end down first. The electronics receptor will be plugged into the light bar at the top.

D - Plugging in the Cords

- (1) Start with the receiver for the remote on/off switch; this is going to control both the pump and the lights (if your feature does not have lights then it will just control the pump). Plug this into the main power cord that you will plug into the wall.
- (2) Run the cord from the pump over the side of the tray and into the electrical cavity, it should rest in the notch on either the right or left side.
- (3) If your water feature has lights you will have a short splitter cord. This plugs into the remote. The light cord and the pump cord will plug into it. (See image to the right.)
- **(A)** If your water feature does not have lights, you will plug the pump directly into the remote receiver.



E – Make sure the Water Feature is Level

With all of our free standing models it is **very important** to make sure that the water surface is level. To check this, place a level on the front lip of the water distribution unit. In the event that it needs to be adjusted, in the accessories bag are included a number of black plastic shims that go under the upright supports. Adjust it until the panel is level.

F – Installing the Pebble Shelf and Decorative Trim

(1) Inserting the Pebble Shelf. Set the stainless steel shelf inside the tray resting it on the stainless steel lips around the perimeter. The corners are clipped to allow power cords to pass through. Once you have done this, you may arrange the pebbles on this shelf.

Note: Be sure no pebbles are touching the water surface as this can cause splashing.

- ~ A flush mount feature will have one large pebble shelf.
- ~ A center mount feature will have two smaller pebble shelves.





(2) Next slide the decorative tray cover over the top of the water feature and down over the tray. Then slide the decorative trim for the upright vertical support on both sides of the fountain.

G – Filling the Water Feature

We recommend always using distilled water. Distilled water will help prolong the life of your water feature and make it much easier to maintain.

When filling/refilling your water feature we always recommend slowly pouring the water directly on the water surface. Make sure to keep the water filled above the pump and no higher than the water fill line on the warning label. Do not fill the feature while it is running as this can lead to overfilling the liner. Overfilling the liner forces water between the liner and tray and

can cause the tray to appear as if it is leaking.



H – Testing the Water Flow

After filling your water feature you need to prepare your water distribution unit and test the water flow.



(1) First, clean the front surface of the water distribution unit with the provided scotch-brite pad. Rub the pad back and forth on the entire surface until it is noticeably cleaner and shinier. Be sure to clean over the top edge and the bottom lip thoroughly. This removes any dust or debris that might have accumulated since production. It will also remove any of the natural oils from your fingers that could have been left behind while you were installing your feature.

<u>DO NOT</u> touch the copper to even the water flow over the unit, as this can leave natural oils that block the water from flowing over the distribution unit.

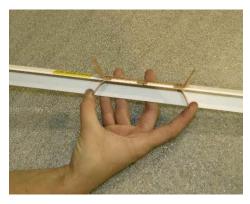
<u>Mirror Prep</u> – If your water feature is glass or mirror, we send a product called Mirror Prep. This is designed to help the water flow evenly over the surface. Apply with a wet cloth and wipe it on the entire glass or mirror surface. Make sure to apply the prep to the outer edges of the surface. Let it dry for 2-3 minutes and then remove it with a clean wet cloth.

(2) Plug in the water feature. Plug the power cord into an outlet or extension cord and turn on your feature. This step is for testing purposes only. It usually takes 10 to 20 minutes to get the entire surface completely wet.

After this time you should be able to tell if there are going to be any dry spots. If there is any area of the water distribution unit that water is not flowing over, you will want to turn the feature off and make the following adjustments.

(A) The Outer Edge Adjustment Tabs. These are tabs on either end of the distribution unit. These tabs control the water flow at the edges of the surface. If there is a large amount of water flow at one or both edges you may experience a small amount of dripping off of the tabs. If this occurs, simply bend the tabs in and back to redirect the water on to the surface. The tabs should be bent in to touch the front of the copper distribution unit.





- **(B) Adjusting the Baffle.** The next water flow adjustment is made by adjusting the white baffle that sits inside the copper water distribution unit. The baffle helps distribute the water evenly across the surface of the feature. To do so, flatten the upper set of copper tabs, this will allow it to roll up and out of the unit.
- **(B-1)** On the underside of the white baffle you will notice an <u>additional</u> set of copper tabs. These tabs act as small dams for the water. The water enters the distribution unit directly between these two tabs. The tabs can be adjusted in or out to direct the flow to each side or in the middle. These two tabs are ONLY used for water flow adjustments.

For example: If you are experiencing a lack of water flow in the middle, you will want to adjust these two tabs down to dam more water towards the middle of the feature.

- (B-2) Now reinstall the baffle into the distribution unit and bend the upper copper tabs back into place. These tabs hold the baffle in place. You do not need to force the tabs up. Bend them up until the baffle will not come out of the distribution unit, but still has room to move.
- (B-3) Before turning the water back on, thoroughly clean the copper distribution unit with the scotch-brite pad again.

You may need to repeat this process until you have the desired flow.

An optional step to help the water flow on the stone surface is using the scotch-brite pad and lightly going over the entire stone with it. This well help in removing any dust or debris from the water feature surface.

- <u>DO NOT</u> apply the scotch-brite pad to glass, mirror, or custom engraved logo- they can get scratched –

I – Putting on the Hood/Lit Hood

Once you have the desired water flow the last step is putting on the Hood. The hood will slide right on the top of the feature and sits on the top of the upright support.

- ~ If you have a flush freestanding feature you can now slide it back against the wall.
- (A) If you have a lit hood, don't forget to plug it in before you put it on. Once you have attached your lit hood, screw the supplied light bulbs into the sockets:

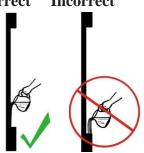
50 watt halogen GU **10** bulbs are included as a courtesy with every flush mount free standing water feature (these bulbs are not covered under the warranty). Replacement bulbs can be purchased at most hardware stores.

- WARNING: As always, never remove or insert the power cords or light bulbs while the water feature is turned on. Doing so could result in electric shock. -

Maintenance

Filling the Water Tray: Correct Incorrect

The biggest maintenance requirement is keeping the water tray full of water. The amount of use and the climate will determine how often you need to fill it. Be sure the water level stays at least above the top of the pump and never past the water fill line or above the Pebble Beach Shelf. Filling the water tray more than this can result in water going over the top of the plastic liner and leaking onto the floor. ONLY fill the water tray when the water feature is turned off. To fill the tray, slowly pour the water onto the water surface (stone, glass or mirror). This allows the water to flow into the tray without splashing.



To avoid almost all cleaning and to prolong the life of your water feature, **we strongly suggest** using distilled water. This will not leave hard water build-up on the stone, glass, mirror or metal.

Cleaning Metal:

When it is time to clean the metal portion of the water feature we recommend using a non-abrasive cleaner with ammonia in it. Most window or glass cleaner works well.

Dull Stone:

Over time, if the stone color dulls or you begin to accumulate hard water buildup, turn off the pump and scrub the stone vigorously with a firm bristled acrylic brush. This should remove most of the buildup. If it does not, the stone may require a more aggressive cleaning with Lime-A-Way or CLR.

For cleaning custom engravings please see below.*

Foul-Water / Algae:

If your water feature is in direct sunlight or near a window or door that is often open the stone may begin to grow algae. This manifests itself as a slight slime on the stone or a foul-water smell. The best way to combat this is with a few drops of bleach once or twice a month. We cannot emphasize enough the importance of using only two or three drops at a time and never more than once a week. Too much bleach will discolor the water feature surface and create an uncomfortable chlorine smell. The use of too much bleach will void all warranties.

Full Fountain Cleaning:

We recommend doing a full fountain cleaning once or twice per year if using distilled water. We recommend cleaning it more often if using tap water. This will involve removing all the water from the water tray and cleaning it out, scrubbing down the stone with an acrylic brush, and taking apart the Water Distribution Unit and cleaning it.

*Custom Engraving:

If your stone has a custom engraving, <u>DO NOT</u> to use the scotch-brite pad, acrylic brush or any sort of chemical over the area of the engraving. This could result in the custom color being removed from the stone. We recommend going over the area with a soft cloth and distilled water.

Thank you again for your interest in our products. If you ever have any questions please feel free to call our customer service representatives.

Customer Service – 1-888-623-2446 ~ or visit our website to view our EZ Install video -

https://www.youtube.com/watch?v=S_OQCvHTMUE&feature=youtu.be



1. WHAT THIS WARRANTY COVERS

Defects in the following Adagio manufactured components:

Hood, tray, plastic liner, installation brackets, water distribution items, stone*, glass, mirror, Featherstone, electrical components, light bar, and wiring. These components are covered by a One (1) Year (from the date of customer purchase) Limited Warranty against defects in product, workmanship, or material.

*Natural Stones: Fissures, fill materials in cavities, flaking of layered stone surfaces, and chips off corners that do not inhibit the performance or aesthetics of the water feature are part of our natural stones and do not constitute a warranty claim.

Defects in the following non-Adagio manufactured components:

• Re-Circulating Pump

Adagio does <u>not</u> manufacture the pump(s) included with the water feature. As a courtesy to our customers, Adagio will replace any defective pump within 30 days of receipt by the original user. If you experience a problem with your pump after the initial 30 days, please refer to the warranty provided with your pump. Please do not discard this written warranty. You will need to provide a proof of purchase (with date) when submitting any claim to the pump manufacturer. If you cannot locate the warranty, or if you have any questions, please feel free to contact us At **1-888-623-2446.**

Remote Control

Adagio does <u>not</u> manufacture the remote control included with certain water feature models. As a courtesy to our customers, Adagio will replace any defective remote control within 30 days of receipt by the original user. After this initial period, all warranty claims related to remote controls must be addressed directly to the remote control manufacturer. Each remote control includes a warranty from the remote control manufacturer. The written warranty is included in the packaging of the remote control. Please do not discard this written warranty. You will need to provide a proof of purchase (with date) when submitting any claim to the remote control manufacturer.

To purchase a replacement pump or remote control, contact ADAGIO at 1-888-623-2446

2. WHO IS COVERED

This Warranty extends only to the original purchaser and/or the "original end user." Original end user is defined as the "first owner" to install and operate the product. As the original purchaser and/or original end user are covered under the One (1) Year Limited Warranty, proof of purchase (and purchase date) will be required before any Adagio product will be covered under this Warranty.

3. WHAT WE WILL DO TO CORRECT WARRANTY PROBLEMS

Adagio will repair or replace (at our option) the defective component(s), unless the alleged defect is caused by faulty installation, user negligence or abuse.

4. HOW TO GET WARRANTY SERVICE

Please Call Us – Do Not Ship. Phone: (801) 255-9484. Fax: (801) 255-0894. Have your original proof of purchase (and date of purchase) available when you call.

5. REPLACEMENT PARTS

Adagio reserves the right to charge for any warranty part <u>not</u> returned to Adagio as requested.

Replacement parts will be shipped after receipt and qualification of the original defective part(s) by Adagio.

Expedited Shipment:

If expedited shipment of the replacement part(s) is requested, these part(s) must be purchased and shipped <u>at the end user's expense</u>. A credit for the part(s) will be issued once Adagio is in receipt of the original <u>defective</u> part(s) and the part(s) are deemed to be defective and covered by the One (1) Year Limited Warranty, subject to availability.

Mistaken Defects:

If a returned part(s) is deemed to have no defects in the actual product, workmanship, or material; or, the One (1) Year Limited Warranty is voided (see section 7 below), then any replacement part(s) will not be covered under this Warranty, and the customer will have the following options:

- a) Have the original part returned to customer at customer expense.
- b) Purchase a new replacement part and have it shipped to customer.

Note: In the event that the expedited shipment option was used, no refund will be issued.

6. SHIPPING AND HANDLING CHARGES

This Warranty covers shipping to and from Adagio for the first 30 days after purchase by the original purchaser and/or the "original end user" as previously defined. In order for shipping to be covered under this Warranty, defects <u>must</u> be reported within the first 30 days after purchase by the original end user.

Mistaken Defects: should the returned part(s) be deemed to have no defects in product, workmanship, or material, the customer agrees to pay for all shipping charges incurred, both to and from Adagio.

7. WHAT THIS WARRANTY DOES NOT COVER (Express Exclusions)

- Products that are operated in combination with other equipment not furnished or otherwise authorized by Adagio for use with Adagio products.
- Damage occurring during shipment.
- Damage resulting from someone other than Adagio (or its authorized service technicians).
 - Post-purchase product damage, including, but not limited to the following acts: misuse, testing, adjusting, installation, maintenance, alteration, modification, tampering, or servicing.

• Any of the following events void the Warranty:

- o Defects or damage resulting from:
 - a) Use of the product in a manner that is not normal or customary;
 - b) Improper operation, misuse, or abuse;
 - c) Accident or neglect, such as dropping the product(s);
 - d) Contact with sand, dirt, extreme heat, spills of food or liquid, other than water;
 - e) Any products or parts not supplied by Adagio with the original product.
- Damage resulting from "Acts of God" or Nature, including, but not limited to: fire, storm, earthquake, hurricane, or flood.
 - Defects or damage resulting from acts of war or violence, including, but not limited to: atomic blast, bombings, vandalism, drive-by shootings, and robbery.
- Physical damage to the surface of the products, including scratches, cracks, normal wear-and-tear, or other damage to externally exposed parts.
- Damage resulting from failure to maintain an appropriate water level necessary for optimal performance of product.
- Damage or discoloration resulting from failure to clean or maintain the pump, stone, and/or any metal.
- Color changes on the metal due to the natural patina process.

Flat-rate charges may apply to the repair of products not covered by this Warranty. To obtain information regarding products needing repairs not covered by this Warranty, please call (801) 255-9484. Adagio will provide information on repair availability, rates, payment methods, and where to send the components.

8. OTHER LIMITATIONS

This is Adagio's complete Warranty for our products; it states your exclusive remedies. This Warranty is given in lieu of all other expressed or implied warranties

In no event shall Adagio be liable, whether in contract or tort (including negligence), for damages in excess of the purchase price of the product; or, for any indirect, incidental, special, or consequential damages of any kind; or for loss of revenue or profits, loss of business, loss of information or data, or other financial loss arising out of, or in connection with, the ability or inability to use the products, to the full extent these damages may be disclaimed by law.

9. STATE LAW AND OTHER JURISDICTION RIGHTS

This Warranty shall be governed under the laws of the State of Utah. Other states and/or jurisdictions may not allow some of the provisions specified in this warranty. If so, those provisions may not apply to you. The remainder of this Warranty, however, remains in full force and effect.

Enhance the beauty of your water feature by adding these optional accessories:

Multi-Color and Multi-Function LED Lights (with Remote Control)

Black Polished Pebbles

Glass/Mirror Prep

Water Distiller

Call for details!!!



6803 South 300 West Salt Lake City, Utah 84047

www.AdagioWaterFeatures.com

(801) 255-9484 (801) 255-0894 Fax